

Refugee and migrant health data collection in practice: The example of Greece

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THE ABSOLUT NEED



Person-centered and integrated care

By person centered we mean...



- The health care based on each person's needs and his or her right to health
- The health care being robust and coherent
- Health professionals approaching patients with dignity, compassion and respect, offering services with an ethical, social and cultural perspective.

HEALTHCARE FOR ALL

THE THEORY REGARDING DATA



"better data, better analysis, and ultimately better decisions and results serve both the forcibly displaced and their hosts"

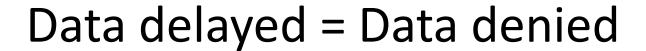


The way from <u>reaction</u> to <u>proaction</u> is still long















Αθήνα, 14/1/2020

























ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ ΥΠΟΥΡΓΕΙΟ ΠΡΟΣΤΑΣΙΑΣ ΤΟΥ ΠΟΛΙΤΗ ΕΘΝΙΚΟ ΣΥΝΤΟΝΙΣΤΙΚΟ ΚΕΝΤΡΟ ΕΛΕΓΧΟΥ ΣΥΝΟΡΩΝ, ΜΕΤΑΝΑΣΤΕΥΣΗΣ ΚΑΙ ΑΣΥΛΟΥ (Ε.Σ.Κ.Ε.Σ.Μ.Α.)

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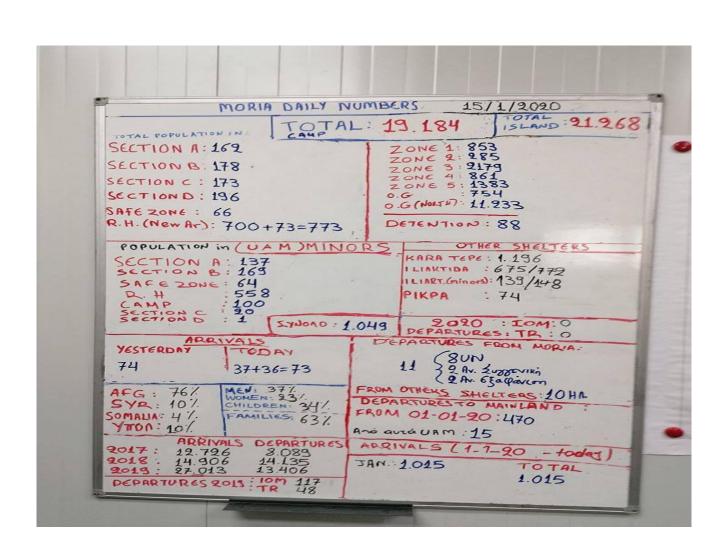
^{*}ΛΕΣΒΟΣ: ΚΑΡΑ ΤΕΠΕ, ΛΕΡΟΣ: ΠΙΚΠΑ

^{**}Οι παραμένοντες στις δομές που λειτουργούν υπό το σχήμα της Ύπατης Αρμοστείας αφορούν στις νήσους Ρόδο και Τήλο. Τα κρατητήρια Α.Τ. αφορούν στη νήσο Ρόδο. Οι μεταφορές στην ενδοχώρα αφορούν στις νήσους Μεγίστη (33) και Ρόδο (1).

^{***}Ο αριθμός που αναφέρεται στις λοιπές Μ.Κ.Ο. της Λέσβου, αφορά οργανώσεις που δεν υπάγονται στον συντονισμό της Ύπατης Αρμοστείας.

^{****} Πρόκειται για δομές δυναμικού χαρακτήρα, οι οποίες καλύπτουν έκτακτες και προσωρινές ανάγκες.

^{*****}Η τελευταία επικαιροποίηση των στοιχείων από το ΕΚΚΑ έγινε την 9/1/2020.

















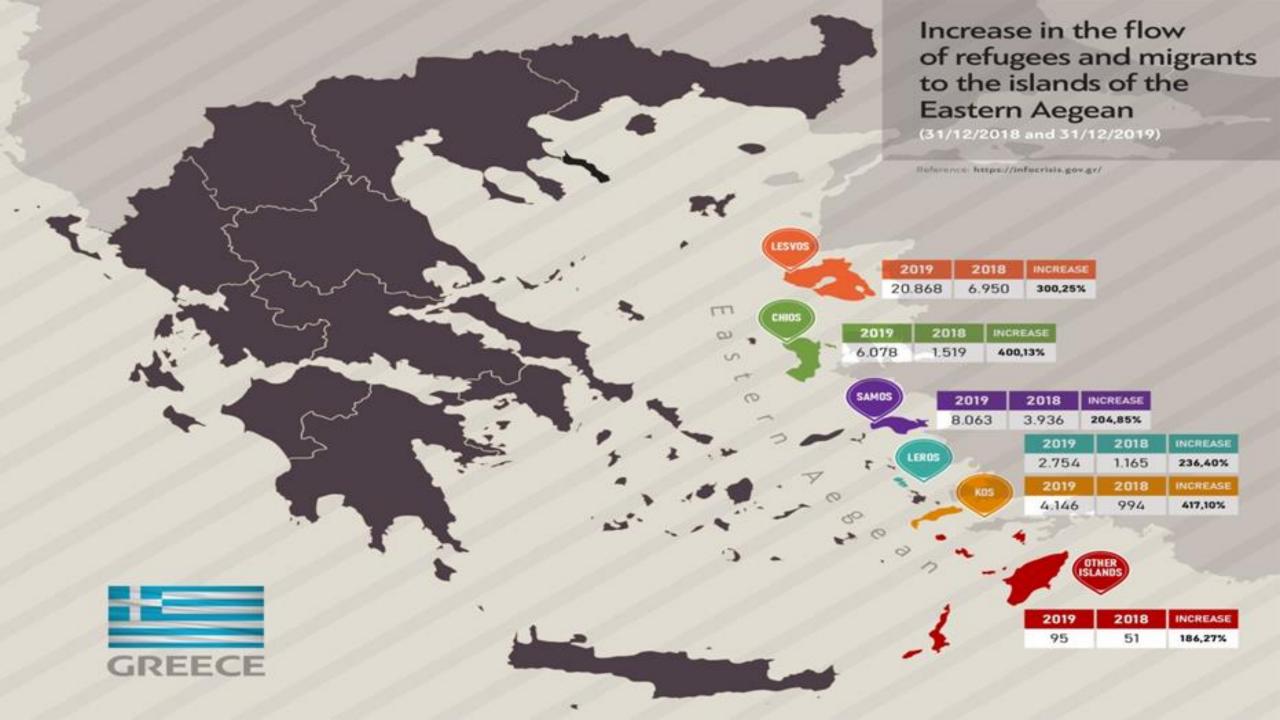
- There is scarcity of data on migration and health or social integration in the local communities that is an important health determinant.
- The <u>quality</u>, the completeness and the representativeness of the available data under question
- AS THEY ARE <u>NOT systematically collected</u>, incomplete or not available in digital form.





- We are facing a **dynamic state of service provision**, for a variety of reasons (such as staff turnover, funding constrictions or legal requirements) the points of service may change at any given time.
- Moreover, THERE IS a substantial **lack of coordination** of activities of these units which leads to **duplication of services** is some areas and to lack of a certain service provision in others.

• 100.000 people - > 60% in 6 islands!!!!



IDEALLY UNLOCKING THE VALUE OF DATA MEANS



- Understand peoples current and future needs
- Design effective interventions
- Foster a culture of excellence

THE QUESTION



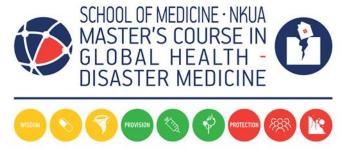
If we had the infrastructure, if we had the personnel, if we had the appropriate mechanisms and procedures for collecting storing, managing and analysing data would this be the solution for the much needed person-centered and integrated care?

THE ANSWER



- Unfortunately no
- Humans not numbers
- DATA can be Tools but not the solution per se
- Certainly Not a panacea

THE ANSWER



 Political commitment and local authorities back up, continuity of policies, ownership, transparency and accountability, administrative and organizational adjustment according to the needs & interprofessional collaboration are what is needed

- The absence of registries for many diseases of public health importance, fragmentation and average data quality in the National Health System restricts the ability to make informed policy decisions and allocation of resources.
- Reinforcing systems within the Public Sector (NHS, Academic Institutions, EODY) for systematic data collection, analysis, standardised methodology and inclusion of data quality control mechanisms is of utmost importance foe every Greek citizen not just refugees

TAKE HOME MESSAGE

Data on its own is of little value; it's what you're able to do with it that counts so as to transform it into insight for better decision-making, increased efficiency and efficacy, social innovation and thus better services.

Meaningful data for meaningful services for all